

## Feedback from Break-Out Session : Allocation

### Positives

Local lettings plan

Getting District Council engaged

Lobbying

Focus on local community

Relet procedure

CBL promotion

### Negatives

Registering for shared ownership

Conflict with District Council -  
different objectives

Housing Register - CBL Barrier

Rumours

Mortgages for shared ownership

Input from Sales Team

## **Feedback from Break-Out Session : Communication**

- Establish effective methods of communication media
- Engagement at an early stage
- CLT to lead on communication within the community
- Protocol for communication throughout the planning, design and construction/lettings process
- CLT needs to be assured that they will be kept informed about what is happening at all stages
- Clear expectations on what is to be delivered
- CLT representative to be involved directly during pre and post contract meetings including representation at site meetings
- Greater understanding regarding the contractor selection process and why specification changes have been made
- Regular contact with prospective residents to be maintained throughout both by the CLT and Hastoe

## **Feedback from Break-Out Session : Design**

### Designs to date

- Hastoe led - have listened to CLT's and changes have been made

### New Model

- CLT led
  - \* Build capacity to undertake this
  - \* Provide examples - portfolio
  - \* Support from Hastoe on financial model

### Building Standards

- e.g. Higher cost v lower fuel bills
- Flexibility of design, e.g. easy to convert 1 bed to a 2 bed or a 2 bed to a 3 bed

### Feedback from community - post completion

- Did it meet original objectives
- Objectors changed their minds

## **Feedback from Break-Out Session : Rents**

### 80% Affordable?

- Grant conditions
- LA supplement to reduce rent levels
- Use of cross subsidy
- Defining market rent - impact of larger towns nearby

### Rent Reduction

- Management savings
- Reduced development of homes for rent

### Right to Buy

- High impact on rural communities
- Properties replaced by homes for low cost sale rather than rent?

### Rent Setting Process

- Communication Issues
- How we set the market rent

### Communication

- A lot of information for CLT's to take in at once - enough focus on rent at early stages.

### Lifetime Tenancies

- Another Government target
- Threats to future development - too many uncertainties

### Positives

- Local people - already know each other
- A gratifying experience
- Incorporate learning into future schemes
- Local connection is the trump card